

3rd Quarter 2010/11 Performance Report

Introduction

This report outlines how the Chorley Partnership has performed over the last quarter, covering the period from October to December 2010.

Executive Summary

The report highlights the performance of the Chorley Partnership in achieving the targets set in the 2007 Sustainable Community Strategy for 2010/2011. Key measures and targets for the new Sustainable Community Strategy are currently being developed and will be reported from April onwards. In summary:

- Overall crime has reduced by 3.8% compared to this period last year and reductions have been seen in most categories of crime during the third quarter.
- The number of new businesses established is on target and performing well with 51 new businesses being established last quarter against a target of 39.
- Unemployment has remained constant at 2.3% at the end of September to the end of December. The Chorley claimant count remains below the Lancashire and North West averages.

The report also includes an update on progress made in the delivery of the key projects that have been commissioned by the Chorley Partnership in 2010/2011. Performance is excellent, with all of the projects currently rated 'green'.

Performance Indicators

All Crime

Crime overall has reduced by 3.8% compared to the same period of last year. This is broken down into the following categories:

Category	Quarter 3 09/10	Quarter 3 10/11	% Change	Year to Date	Year to Date Change
All Crime	1356	1305	-3.8%	4396	-1.6%
Serious Acquisitive Crime (NI16)	191	201	+5.2%	554	+0.2%
Burglary Dwelling	74	67	-9.5%	156	-11.4%
Vehicle Crime	113	121	+7.1%	368	+1.1%
Robbery	4	13	+225.0%	30	+130.8%
All Violent Crime	271	336	+24.0%	1102	+10.1%
Serious Violent Crime (NI15)	15	14	-6.7%	51	-5.6%
Assault with Less Serious Injury (NI20)	123	143	+16.3%	458	+8.3%
Criminal Damage (inc arson)	288	249	-13.5%	888	-13.0%
Anti Social Behaviour	1675	1377	-17.8%	6648	-14.5%
Reoffending rate of Prolific Priority Offenders	14	10	-28.6	31	-8.1%
Domestic Violence Murder	0	0	-	0	0
Primary Fires	29	35	+20.7%	144	+25.2%

- The increase in **Serious Acquisitive Crime** during Q3 is mainly due to a slight increase in vehicle crime. However, the overall increase in SAC offences is very small (n=10).
- The year on year increase in **vehicle crime** occurred during December is due to an exceptionally low result being recorded during 2009. Vehicle crime continues to show a fairly stable trend overall.
- **Robbery** continues to show increases, although offences are low in number overall and have little impact on overall serious acquisitive crime. Chorley has suffered from an increased number of business robberies and personal robberies at dwellings during the lead up to Christmas which have contributed to this increase.
- As expected, **violent crime** has continued to show year on year increases. This is mostly due to the exceptionally low levels of offences recorded during the third quarter in 2009. Violent crime overall along with assault with less serious injury now appear to be stabilising following an increase in June 2010, however it is very unlikely that a reduction will be seen by the end of the year.
- **Primary Fires** has shown an increase this quarter and this is related to an increase in accidental dwelling fires. This has been affecting at risk groups including lone people, and the Fire Service are working with partners on a prevention strategy for this group.
- Overall, in this quarter, there have been significant decreases in **anti social behaviour**, **criminal damage** and the **reoffending rate of prolific priority offenders**. All of these have also shown year to date decreases. The main increases in crime have been in the areas of robbery, violent crime and assault with less serious injury.

Other Sustainable Community Strategy Indicators

New Businesses Established

Indicator Description	Target	Performance	Symbol
Number of new businesses established	39	51	★
New businesses established and sustained for 12 months	91%	95%	★
New businesses established and sustained for 24 months	89%	91%	★

Unemployment Indicators

The unemployment benefit claimant count has remained at 2.3% at the end of the 2nd Quarter to the end of the 3rd Quarter. The Chorley claimant count remains below the Lancashire and North West averages.

Indicator	Jul 10	Aug 10	Sep 10	Oct 10	Nov 10	Dec 10
Claimant Count - Chorley	2.3% (1568 claimants)	2.3% (1611 claimants)	2.3% (1570 claimants)	2.3% (1565 claimants)	2.3% (1580 claimants)	2.3% (1570 claimants)
Claimant Count – Lancashire	2.8%	2.8%	2.8%	2.8%	2.8%	2.7%
Claimant Count – UK	3.6%	3.6%	3.5%	3.5%	3.5%	3.6%

The Chorley Partnership projects for 2010/11

Database of adapted properties	
What is it?	To establish a database of all substantially adapted properties, owned by Registered Social Landlords in Chorley, that can be accessed by landlords and other agencies to enable moves for disabled households to be proactively managed.
Lead Partner	Chorley Community Housing
RAG Status G	Over the last quarter, Chorley Council's ICT team have been working on the construction of the database. A prototype will be available for comment and testing by the end of January so that any necessary changes can be made by the end of March.

Chorley Community Food Growing Fund	
What is it?	To establish a one off community capacity/engagement fund for the promotion of community food growing across the neighbourhood footprint of Chorley. It will enable grants to be made of £500-£750 to community groups, land owners and schools to set up the infrastructure of community food growing sites e.g. fencing, paths, soils, seeds, fruit trees, raised beds, water butts, tools etc, or to run training courses or events. It is linked into a larger community food-growing project.
Lead Partner	NHS Central Lancashire
RAG Status G	The project is on track and continues to be very successful. No grants were awarded during the last quarter, although this was anticipated given the seasonal nature of the project. Work has continued on promotion of the scheme and expressions of interest have been received from schools and community organisations.

Our Cotswold Community Kitchen

What is it?	To develop a community kitchen in which to hold health eating / living / hygiene programmes and teach residents how to cook and eat healthily. Our Cotswold House are developing this alongside a larger project that will establish a community garden and food growing scheme.
Lead Partner	Cotswold Supported Housing
RAG Status G	<p>This project is now being coordinated by the Life Skills Coordinator, who started in post during the last quarter. Homestart are providing cookery sessions ,which started on the 13 January and will run for a period of six weeks. In addition, Homestart are providing two play support workers to provide childcare during the sessions.</p> <p>Following the cookery sessions, Lancashire College will provide ‘cooking on a budget’ sessions, which will run from the beginning of March.</p>

LevelUp

What is it?	This is an arts and mental health programme that will work with vulnerable women in delivering workshops to use the arts to enable women to regain confidence and self esteem.
Lead Partner	NHS Central Lancashire
RAG Status G	<p>This project is on track and performing well. Group sessions and 1:1’s continue to be delivered as planned. There are 6 groups running, with participants from all cultures across Chorley, including Asian, Polish, White and women who have suffered domestic violence, homelessness, mental health problems, isolation, unstable immigration status and abuse.</p> <p>The number of participants had already exceeded the target number of 50 and work is now underway with UCLAN to write a reporting detailing the women’s stories which will provide hard scientific evidence for transforming services. This will be completed in the next quarter.</p>

Smart Response

What is it?	The 'Smart Response' project is an innovative model of working which encompasses police and partner agency intelligence led targeted work. This work will be delivered by young person's specialist drug and alcohol workers (Young Addaction). It will offer capacity to deliver targeted outreach with young people and families on a regular basis in response to local need.
Lead Partner	Chorley Council
RAG Status G	<p>The project is on track as staff have been appointed, priority areas have been selected and referral of children and parents is taking place.</p> <p>Over the last quarter, dates have been identified for the project worker to attend parents' evening at schools, and group work with areas identified as a priority has been undertaken. 63 young people have engaged in street work or group work where harm minimisation is discussed, and 223 were engaged through targeted group work.</p> <p>Over the next quarter, work will continue to attend parents' evenings and carry out further targeted group work.</p>

Aspects

What is it?	The arts partnership will work with a secondary school, providing up to 30 places for young people who have been excluded or are on limited/restricted timetable. The project will provide opportunities in arts/music as well as a variety of social and interpersonal skills, it will also help with literacy and numeracy and provide accreditation to silver arts award level which is equivalent to GCSE grade A* - C
Lead Partner	Arts Partnership
RAG Status G	<p>The project has engaged a number of young people attending local secondary schools on projects. In addition, it is working with local pupil referral unit, Shaftsbury House, on an arts project and will be working at Adlington Youth Centre to create some art work with a group of their young people.</p> <p>30 young people have been involved in the project. Over the next quarter, more young people will be involved through the projects at Shaftsbury House and in Adlington.</p>

Street Pastors

What is it?	The Street Pastors are in partnership with the local Police and Chorley Council, to create peace and stability in the town centre and trouble spots in surrounding areas. The volunteer Pastors engage with people on the streets and in night time venues. They are there to care, listen and offer practical help during weekend evenings. e.g. accompanying people to hospital, ensuring vulnerable people are able to get a taxi home, talking to those in distress etc. This will fund ongoing training for 26 volunteer pastors.
Lead Partner	Ascension Trust
RAG Status G	The project is on track and continues to be successful in meeting its aims. In the last quarter, 14 additional volunteers have been recruited. The Street Pastors have supported the police in their work in the town centre, and reducing anti-social behaviour in both Coppull and the town centre. Over the last quarter, the street pastors have made contact with 420 people (155 in Coppull and 265 in Chorley)

The Chorley Help Hub

What is it?	To provide flexible, quality, low cost accommodation and office services to the 3rd Sector in Chorley. To develop a common, shared venue for agencies serving similar client groups, to enable closer working ties and easier access and referrals for clients.
Lead Partner	Help the Homeless
RAG Status G	<p>Following the update during the last quarter, which identified problems with the delivery of the project because of problems with lease negotiations, this project is now back on track. The project will now remodel Help the Homeless' town centre premises to make them more fit for purpose. It will also use a suitable property in Charnock Richard to enable the charity to start the Help Refurnish and Help Recycle schemes.</p> <p>Legal negotiations have been completed, and work has started on applying for the appropriate planning permission. This will be completed during the next quarter.</p>

Manage your money better	
What is it?	The “Manage Your Money Better” project provides advice and information on money management; budgeting, understanding credit and banking, finding solutions to debt problems (including self-help models), reducing the risk of financial crisis, maximising income/retirement planning through savings, pensions and benefits and housing options. Delivery is community based across Chorley, providing advice and information to individuals and groups. It builds capacity within the statutory and voluntary sectors by providing financial capability training to front line staff.
Lead Partner	Chorley and South Ribble CAB
RAG Status G	<p>In the last quarter, further work has been completed with frontline workers and residents of Parker House (Places for People). Additional partnership work has been completed with vulnerable young adults who currently reside at The Bridge (New Progress Housing).</p> <p>Frontline workers from Places for People have had their confidence levels increased when discussing the prioritisation of bills and debt with their clients; this is key to helping them to help their clients be better prepared for taking on their own tenancy. Residents stated that they understand the consequences for non-payment of bills and feel that they would be able to take the new information into consideration when completing a personal budget.</p> <p>Through completing the interactive budget case study the latest delegates at The Bridge have now realised where their money goes. They have also learnt the practicalities of physically working out a budget and also improved their numeracy skills.</p>